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SERVICE REQUEST



[SERVICE REQUEST CATEGORIES](#)

[CHECK STATUS](#)

To check the status of an existing request enter a Service Request # or Address. If your request was created on 12/18/2018 or earlier, place a C before your SR#

SR21-01183906

My Recent Request [Show All](#)

[SR21-01183906](#)

You are attempting to view the status of a request that is categorized as 'Sensitive.' Please call 3-1-1 for a status update on this request.

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Have you downloaded our CHI311 mobile app? Create new requests, explore requests in other neighborhoods, and track requests you submit. You can also receive benefits from many of our partners! Available for download now. [Read about our CHI 311 App Benefits.](#)



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CHI 311

Request Lookup

Request number (e.g. 19-00001234)

Top Requests

Garbage Cart Maintenance

Pothole in Street Complaint

Rodent Baiting/Rat Complaint

Street Light Out Complaint

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